



Risk Management Services

The value of your NIA membership extends beyond reasonably priced insurance. As an NIA member, you have access to an array of free, discounted, and highly subsidized risk management services.

Through in-house consulting and external relationships, NIA is fully invested in helping you prevent claims and mitigate exposures that can disrupt the critical services that nonprofits like yours provide.

The services listed below are designed to help keep people and property out of harm's way, preserve your organization's good name, and enable you to save money for mission.

Risk Management Resources

- **Abuse Prevention.** Help prevent abuse in your organization with free access to resources through NIA's partnership with Praesidium. Available to NIA members with ISCPA policies.
 - ▶ Online Training
 - ▶ Model Policies
 - ▶ Screening and Selection Toolkit for Foster Parents
 - ▶ Praesidium Helpline
- **BOARDnetWORK.** Streamline your governance activities and help your board of directors stay informed and organized with this free, customized, web-based tool.
- **Cybersecurity Solutions.** Through NIA's partnership with One Source, members get discounted access to tools that can help provide insight and intelligence into your network's vulnerabilities, improve your team's response to phishing attacks, empower your employees with email security education and awareness, and rapidly detect and remediate incoming phishing threats.
 - ▶ External Threat Assessment
 - ▶ Cofense PhishMe™
 - ▶ Cofense Triage™
- **Emergency Communication Software.** Communicate reliably with your staff, volunteers, and clients during critical events such as emergencies and crises. NIA has partnered with AlertMedia to offer an exclusive discount to members.
- **Employee Handbook Builder.** Enjoy a highly subsidized subscription to the BLR online handbook-building tool. Available to members with an active NIA Directors and Officers (D&O) insurance policy with Employment Practices Liability.
- **My Risk Management Plan.** Build a web-based, customized risk management plan that reflects your organization's needs, priorities, and culture. This free, interactive web application is available via NIA's partnership with the Nonprofit Risk Management Center.
- **NIA Telematics.** Improve driver behavior, reduce the impacts of costly collisions, and manage fleet maintenance with vehicle telematics powered by Azuga. This GPS fleet management system is a free resource for members with an NIA Business Auto Policy that includes 10 or more insured vehicles.
- **Screening Services.** Receive significant discounts on screening services through IntelliCorp, including:
 - ▶ Background Checks
 - ▶ Drug Screening
 - ▶ Motor Vehicle Record Check

- **Vehicle/Driver Monitoring.** Insight into driver performance helps prevent crashes. Improve driver behavior with this 24/7 safety hotline service, available through NIA's partnership with SafetyFirst. A free resource for members with an NIA Business Auto Policy that includes 10 or more insured vehicles.
- **Volunteer Management Software.** VolunteerMatters is a comprehensive online platform that helps you effectively activate, engage, and manage an extraordinary volunteer program without increasing the administrative workload. NIA members receive an exclusive 90-day free trial of the full platform and subsidies for first-year subscriptions.
- **Driver Training.** Free online and self-study courses through National Safety Council & Coaching Systems feature curriculums covering passenger cars, vans, and straight/box trucks for members with an active NIA Business Auto Policy.
- **Harassment Prevention Training for Supervisors.** In states that mandate sexual harassment prevention education for supervisors, NIA provides free access to Emtrain's online sexual harassment prevention training to members with an active NIA D&O policy with Employment Practices Liability.
- **Webinars.** Free, web-based educational sessions on a variety of risk management topics, both live and on-demand.
- **Workplace and Business Compliance Training.** Members are eligible for an exclusive discount off list prices for Emtrain's full catalog of online training courses.

Risk Management Consulting

Through customized member solutions, NIA's Risk Management Services team offers personalized assistance to help you identify and mitigate key risks across your organization.

Free, unlimited consulting services include:

- **General Risk Management Consulting.** Addressing needs of small and mid-sized members for topics such as abuse prevention, auto fleet safety, special events, volunteers, and more.
- **Specialty Risk Management Consulting.** Extended to larger members to include general consulting topics along with targeted resources necessary to meet more complex needs.
- **Employment Risk Consulting.** Addressing employment-related issues for members with an active NIA D&O policy with Employment Practices Liability.

Education/Training

- **Abuse Prevention.** Through a partnership with Praesidium, members with an NIA ISCPA policy get free access to Praesidium Academy — specialized online training courses to help identify risks and prevent abuse in your organizations.

Risk Management Reference Library

- Members have access to a free library of online risk management reference materials, across a variety of topics, which includes sample forms, policies, checklists, templates, guidelines, and more.
- Free educational booklets, covering various topics of risk management relevant to nonprofits, are available to order in hard copy or digitally download through the Member Portal.

PurchasingPoint®

Save money for your mission through access to this free resource, partnered by National Human Services Assembly. Hundreds of participating vendors offer significant discounts on goods and services from a wide range of categories such as office supplies and equipment, furniture, shipping, facility maintenance supplies, technology, food, and much more.

Member Resources Guide

NIA's Member Resources Guide is a convenient way to get detailed information about all the free and deeply discounted tools, services, and other valuable resources included with your insurance coverage.

(800) 359-6422, ext. 1727

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The insurance policy, not this brochure, forms the contract between the insured and the insurance carrier. The policy may contain limits, exclusions, and limitations that are not disclosed in this brochure. Coverages may differ by state.

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