## **For Brokers**

# Accessing Claims Information on the Broker Portal

### Log in to our website at <u>www.insurancefornonprofits.org</u>.

If you have forgotten your password and/or login, select that option for an instant reset using your email address.

If you have never had a login/password, select the **Need a Login?** option and fill in the request information.

#### Secure Login

Forgot Your Password?

Need a Login?

Hover over "Secure Login" box to reveal these options.

## 2 Select Claims then View a Claim.



3 Hover over **Details** to see details on current claims.

My Accounts	Applications	Billing	Claims	Forms	Reports	Sales Tools	Member Resources
			Оре	n Claims	8		
Sample Bro	ker						
Click on a memb	per to view their	r claims hi	story.				
			-				
Q Search by M	lember	-					OB code legend
Name		Claims	Details:	E	View Mor	e Claims Details	ils
Sample Nonpro	ofit #1	Loss Ru	ins:		8	View Loss Runs	Details
Sample Nonpro	ofit #2	Claim N				549348	Details
Sample Nonpro	ofit #3	Date of				05/04/2016	Details
Sample Nonpro	ofit #4	LOB:				Business Auto	Details
Sample Nonpro	ofit #5	Status:				Open	Details
Sample Nonpre	ofit #6	Cause:				Failure to Yield	Details
		File Rev	iew Date:			05/12/2016	
Sample Nonpro	ofit #7	Total Inc				\$6,500.00	Details
Sample Nonpro	ofit #8	Total Re				\$6,500.00	Details
Sample Nonpre	ofit #9	Total Pa	id:			\$0.00	Details
Sample Nonpre	ofit #10	Alliance	Member Se	envices Con	tact: Ro	sanne Sivertstol	Details
Sample Nonpre	ofit #11	, anance	includer of		<u></u>	(831) 621-6012	Details

insurancefornonprofits.org/accessing-claims-info-broker-portal



Our Organizations: Alliance of Nonprofits for Insurance, RRG (ANI) Nonprofits Insurance Alliance of California (NIAC) National Alliance of Nonprofits for Insurance (NANI) Alliance Member Services (AMS)

# For Brokers

4 Click View More Claims Details to see more details.

Below are the claims details for Claim #54321

Broker: Broker Contact Claim Info ELOB code legend Claim Number: Date of Loss: Doto 12016 at 12:00 AM LOB: Occur State: Carrier: NIAC Cause: Ealure to Yield Description: Insured vehicle failed to yield the right of-way, struck adverse vehicle Category: Owned Category: Owned Category: Owned Category: Owned Category: Owned Category: Owned Category: Owned Category: Owned Category: Owned Category: Owned Category: Owned Category: Owned Category: Owned Category: Coto Category: Coto Categ	Status: SOL Date: Legal: Policy Info Policy: Effective From: Effective From: Effective To: Tracking Dates Reported:	Oper N// 10 2016-06406 03/01/2016 03/01/2017
Broker Contact Claim Info LOB code legend Claim Number: Date of Loss: D5i04/2016 at 12:00 AM LOB: Cours State: Carrier: NIAC Cause: Failure to Yield Description: Insured vehicle failed to yield the right of way, struck adverse vehicle Category: 2007 Ford Econoline (VIN: 7804)	Legal: Policy Info Policy: Effective From: Effective To: Tracking Dates	2016-06406 03/01/2016 03/01/2017
Broker: Broker Contact Claim Info ELOB code legend Claim Number: Date of Loss: OSi04/2016 at 12:00 AM LOB: Occur State: Carrier: NIAC Cause: Ealure to Yield Description: Insured vehicle failed to yield the right of-way, struck adverse vehicle Category: Owned Category: Owned	Policy Info Policy: Effective From: Effective To: Tracking Dates	2016-06400 03/01/2016 03/01/2017
Broker Contact Claim Info LOB code legend Claim Number: Date of Loss: D5i04/2016 at 12:00 AM LOB: Cours State: Carrier: NIAC Cause: Failure to Yield Description: Insured vehicle failed to yield the right of way, struck adverse vehicle Category: 2007 Ford Econoline (VIN: 7804)	Policy: Effective From: Effective To: Tracking Dates	03/01/2016 03/01/2017
Claim Info ELOB code legend Claim Number: Date of Loss: 05/04/2016 at 12:00 AM LOB: Occur State: CA Carrier: NIAC Cause: Failure to Yield Description: Insured vehicle failed to yield the right-of-way, struck adverse vehicle Category: Owned Category: Owned	Policy: Effective From: Effective To: Tracking Dates	03/01/2016 03/01/2017
Claim Number: Date of Loss: 05/04/2016 at 12:00 AM LOB: 05/04/2016 at 12:00 AM Accur State: CA Caurse: Failure to Yield Description: Insured vehicle failed to yield the right-of-way, struck adverse vehicle Category: Owned Category: 000000000000000000000000000000000000	Effective From: Effective To: Tracking Dates	03/01/2016 03/01/2017
Calarin Number: Date of Loss: 05/04/2016 at 12:00 AM LOB: 05/04/2016 at 12:00 AM BA Occur State: CA Cause: Failure to Yield Description: Insured vehicle failed to yield the right-of-way, struck adverse vehicle Category: Owned Category: Owned	Effective To: Tracking Dates	03/01/2017
Claim Number: Date of Loss: 05/04/2016 at 12:00 AM LOB: 05/04/2016 at 12:00 AM Accur State: CA Caurse: Failure to Yield Description: Insured vehicle failed to yield the right-of-way, struck adverse vehicle Category: Owned Category: 000000000000000000000000000000000000	Tracking Dates	
Date of Loss: 05/04/2016 at 12:00 AM LOB: 05/04/2016 at 12:00 AM Occur State: CA Caurier: NIAC Cause: Failure to Yield Description: Insured vehicle failed to yield the right-of-way, struck adverse vehicle Category: Owned Category: Owned		
LOB: BA Cocur State: CA Carrier: NIAC Cause: Insured vehicle failed to yield the right-of-way; struck adverse vehicle Category: Owmed Category: Owmed		
Occur State: CA Carrier: NIAC Cause: Failure to Yield Description: Insured vehicle failed to yield the right-of-way, struck adverse vehicle Category: Owned Vehicle: 2007 Ford Econoline (VIII: 7804)		
Carrier. NIAC Cause: Failure to Yield Description: Insured vehicle failed to yield the right-of-way, struck adverse vehicle Category: Owned Cettegory: 2007 Ford Econoline (VIN: 7804)		
Cause: Failure to Yield Description: Insured vehicle failed to yield the right-of-way, struck adverse vehicle Category: Owned Vehicle: 2007 Ford Econoline (VIII: 7804)		
Description: Insured vehicle failed to yield the right-of-way, struck adverse vehicle Category: Owned Vehicle: 2007 Ford Econoline (VIII: 7804)	Reported:	
Description: Insured vehicle failed to yield the right-of-way, struck adverse vehicle Category: Owned Vehicle: 2007 Ford Econolini (OWI: 7804)		05/04/2016
Description: Insured vehicle failed to yield the right-of-way, struck adverse vehicle Category: Owned Vehicle: 2007 Ford Econoline (VIII: 7804)	Opened:	05/05/2016
adverse vehicle Category: Owned Vehicle: 2007 Ford Econoline (VIN: 7804)	Next Diary Date:	05/12/2016
Vehicle: 2007 Ford Econoline (VIN: 7804)	Closed:	N/A
Vehicle Number: 2		
	Claimant Summary	
	BA (APD):	Oper
	BA (COLL):	Oper
Adjuster Info		
Adjuster:		
Ind. Adi.: N/A		
Ind. Adi. Tax ID: N/A		

5 To see all claims (open and closed) for a particular account, click on that account's name (pictured in #3 on the previous page). A page will open with all claims for that account (pictured below).

		Y	· · · · · ·				
ummary	Policy Info	Billing	Member Info	Quotes	Renewals	Claims	
Samp	ole Nonp	orofit					🕈 View Loss Runs
							LOB code leaend
Claim Nu	umber	LOB	Date of Loss	Status	Tot	al Incurred	Details
		BA	05/04/2016	Open		500.00	View Details
12345							
12345 54321		GL	12/05/2012	Closed	d \$1,	825.50	View Details
			12/05/2012 01/12/2012	Closed			
54321		GL			519	825.50 9,648.48	View Details
54321 23456		GL DO	01/12/2012	Closed	d \$19 d \$0.	825.50 9,648.48 00	View Details View Details

## How to Access Loss Runs

Brokers may access loss run reports from multiple places on the secure website, including the **Claims** dropdown menu (pictured in #2 on the previous page), the **Member Overview** page (pictured in #5), and the **Broker Overview** page, both summary and claims tabs. Click on **Loss Runs**, enter the member ID#, and a PDF report will be generated instantly. Click on **View Loss Run** 

**Report-Detailed** link located on the top right corner of the PDF document to see a more detailed version of the report.

More questions? We're here to help! Email <u>newclaims@insurancefornonprofits.org</u> or call 800-359-6422.



The insurance policy, not this email, forms the contract between the insured and the insurer. The policy may contain limits, exclusions, and limitations that are not disclosed in this brochure. Coverages may differ by state.

Nonprofits Insurance Alliance® is the tradename for a group of insurers — NIAC, ANI, and NANI — all of whom are public-benefit 501(c)(3) nonprofits and rated A- (Excellent) by AM Best. All NIA organizations are administered by Alliance Member Services® (AMS), also a 501(c)(3) nonprofit.